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# Shaping the Future of the Engineering Profession

A necessary breakthrough in mindset and culture to future-proof our industry

M. M. Bühler



Fig. 1. What are the most critical areas of transformation in the construction industry? [6]

"The illiterate of the 21st century will not be those who cannot read and write, but those who cannot learn, unlearn, and relearn" Alvin Toffler (1928-2016)

American writer, futurist and businessman

## 1 Introduction and background

We cannot ignore that we already arrived amid the next industrial revolution that fundamentally transforms our economies, our societies and even who we are as human beings. Thinking and acting around this Fourth Industrial Revolution (4IR) [1] - which is characterized by a range of new technologies [2] that are fusing the physical, digital and biological worlds - demand that we acquire new skills and a new style of leadership [5]. With these deep-seated changes impacting us, educational requirements for the engineering profession will be heavily in flux. To successfully meet the environmental, societal and financial challenges of an increasingly complex and hyper-connected world, we must get together to rethink and reinvent our profession. Hence, we must ask ourselves how we can create a more integral engineering curriculum that will anticipate industrial disruption and sufficiently prepare our young as well as established civil engineers for the future. The 4IR demands that

Prof. Dr.-Ing. Michael Max Bühler

mbuehler@htwg-konstanz.de

Director, Head of Infrastructure and Urban Development World Economic Forum (until 2019) Professor für Bauwirtschaft, Hochschule für Technik, Wirtschaft und Gestaltung, Konstanz (since 2019) the engineering profession renews itself continuously, better promotes its accomplishments, and cultivates a future generation of engineers. This next generation of engineers must be well equipped to contribute to society, must lead and shape global issues, identify and solve not only technical problems but find, articulate and pursue the societal opportunities of tomorrow. Humankind in the 21st century is faced with numerous global challenges and risks [4], such as failure of climate-change mitigation and adaptation, failure or increasing cyber vulnerability of critical infrastructure, water crises and failure of long-term strategic infrastructure and urban planning. The civil engineering profession needs to bear these challenges and take on more responsibility [5]. A business-as-usual attitude in the face of such cruel challenges will not be the responsible course of action.

## 2 Transforming the engineering profession

When asked the top three most critical areas of transformation in civil engineering, during the World Economic Forum's Annual Meeting 2018, Chief Executive Officers of the construction industry [6] prioritized the key areas as follows: Attracting new talent and building up required skills, integrating and collaborating across the value chain and adopting advanced technologies on a large scale (Figure 1). Similarly, during the Annual Summit of McKinsey's Global Infrastructure Initiative in the fall of 2018, construction executives were asked what the greatest challenges will be for project leaders in the next decade: Developing a culture of innovation that embraces disruptive technologies, attracting and retaining the right talent, moving to more collaborative, less adversarial contractual arrangements and developing a more diverse and inclusive workforce [7] were the topmost challenges identified.

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Period	Name	Industrial changes	Educational changes
18 <sup>th</sup> to 19 <sup>th</sup> century	1 <sup>st</sup> industrial revolution	Invention of steam engine, the transition from ma- nual labour to machine	Emergence of work specializations, establishment of professional schools, development of universities
19 <sup>th</sup> – beginning of 20 <sup>th</sup> century	2 <sup>nd</sup> industrial revolution	Transition to electricity, development of transport, communications, development of high-tech industries	Development of multilevel training system for in- dustry, standardization of education, prestige growth of engineering education
2 <sup>nd</sup> half of 20 <sup>th</sup> to be- ginning of 21 <sup>st</sup> centu- ry	3 <sup>rd</sup> industrial revolution	Transition to telecommunication technologies, automation of production, rapid development of services	Integration and globalization of education, deve- lopment of academic mobility, transition to the in- ternational educational standards, increase in trai- ning specialists for services
Beginning of 21 <sup>st</sup> century	4 <sup>th</sup> industrial revolution	The Internet of things, integration of "cyberphysical systems", or CPS, in production pro- cesses, neuronet	Individualization and virtualization of education, strengthening of project and multidisciplinary na- ture of engineering education, the development of interactive educational resources

#### Table 1. Impact of technological change on education paradigm [22]

Engineering education is not yet sufficiently tailored to foster and train for effective multidisciplinary collaboration to master the 41R as well as prepare the engineer to lead, negotiate and communicate in an increasingly complex and technology-driven construction ecosystem [8]. While there is a growing number of multi-disciplinary, user-centred and entrepreneurial curricula that point in the right direction and embrace active project-based learning as well as focus on rigor in the engineering fundamentals, a paradigm shift is required to fully be able to mitigate today's challenges. As evidence shows, failure to educate for and to establish clear and efficient project-wide collaborative and multi-disciplinary practices can be disastrous:

Most of the capital projects from numerous sectors still struggle to deliver on-time, on-budget and on-scope projects, damaging business performance, reputation and financial sustainability [9]. Over 90% of mega projects face cost overruns [10], and across all capital project sectors, the cost of claims and commercial disputes is estimated to be approximately \$ 870 billion globally [11].

To overcome these major challenges and the lack of collaboration in capital projects, experts and practitioners are increasingly proposing more collaborative contractual and procurement frameworks that ensure success by reducing project complexity, incentivizing risk sharing, and promoting information sharing which is also becoming a key competitive requirement in the age of 4IR. In the United Kingdom for instance, which is now leading globally in developing and implementing collaborative contracting practices, the Latham Report [12] described the construction industry as ineffective, adversarial, fragmented and incapable of delivering for its customers, proposing that there should be greater partnering and teamwork. The Egan Report [13], the UK Construction Strategy [14], and the Farmers Review [15] reinforced this message highlighting that society does not get full value from public sector construction, the construction sector under-performs, that there are poor and inconsistent procurement practices leading to waste and inefficiency and that there are low levels of standardisation, and fragmentation of the public-sector client base. There is widespread agreement that collaborative relationships combined with a total-cost-of-ownership approach can deliver superior results, so long as they remain focused on mutual value. There is general agreement that adversarial negotiation and unbalanced risk allocations damage the potential for

collaboration and that this, in turn, undermines innovation and realising value. Establishing collaborative practices is of importance on capital projects, as they are likely to involve bringing together large number of diverse disciplines, many of whom will not have worked together before. They are also likely to involve the coordination and integration of a great deal of complex information, procedures and systems.

#### 3 Leading a paradigm shift in engineering education

The First Industrial Revolution used water and steam power to mechanize production. The Second used electric power to create mass production. The Third used electronics and information technology to automate production. Now a Fourth Industrial Revolution is building on the Third, the digital revolution that has been occurring since the middle of the last century. It is characterized by a fusion of technologies that is blurring the lines between the physical, digital, and biological spheres. [16] As a consequence, we must educate engineering students for a future whose main characteristic is ambiguous change. New 4IR technologies will impact what the next generation of engineers need to learn, as well as how they learn. The First Industrial Revolution saw an emergence of work specializations and with it the proliferation of new educational models including the establishment of professional schools and the development of universities (Table 1), as society evolved its accommodation with new technologies and the new economy they produced. It is reasonable to expect something similar this time around, with a whole generation of engineering curricula reformers and ed tech entrepreneurs already experimenting with new learning tools and new educational priorities [17] suitable to help inspiring innovators redefine the industry [18]. As shown in a recent report, technology and globalization are already significantly transforming the engineering work [19]. However, engineering education and training systems, having remained mostly static and underinvested in for decades, are largely inadequate for the new 4IR labour markets [20]. We must therefore rethink the way talent is developed and deployed in the world. This will require breaking down old silos between education systems and labour markets, more agile approaches to regulation, new forms of public-private collaboration, and new norms and values [21].

Industry	Government
Run industry image campaigns	Sponsor and promote initiatives that spur innovation and improve attractiveness
Identify and attract new talent pools	Reduce complexity by promoting standardization and public-private collaboration
Promote common industry practices and transparent career paths	Update apprenticeships and academic programs
Collaborate with enducators on training	Enhance support for jobs and jobmatching services
	Industry Run industry image campaigns Identify and attract new talent pools Promote common industry practices and transparent career paths Collaborate with enducators on training

Fig. 2. Three pillars to solve the industry's talent and skills gap [32]

#### 4 Closing the talent and skills gap in construction

Skills gaps across all industries are poised to grow in the Fourth Industrial Revolution. Access to skilled workers is already a key factor that sets successful companies apart from failing ones. In an increasingly data-driven future the European Commission believes there could be as many as 756 000 unfilled jobs in the European ICT sector by 2020 [23] - this difference will become even more acute. Rapid advances in artificial intelligence (AI), robotics and other emerging technologies are happening in ever shorter cycles, changing the very nature of the jobs that need to be done - and the skills needed to do them - faster than ever before. At least 133 million new roles generated as a result of the new division of labour between humans, machines and algorithms may emerge globally by 2022, according to the World Economic Forum. There will also be strong demand for technical skills like programming and app development, along with skills that computers can't easily master such as creative thinking, problem-solving and negotiating [24].

According to recent studies [25] of the World Economic Forum, in particular the construction industry urgently needs new talent and skills [26] to help in the adoption of new technologies that will foster the sector's transformation to be able to address global challenges such as climate change, resource scarcity, rapid urbanization, the housing crisis and the infrastructure gap. The challenges, however, continuously emerge and require every civil engineer to learn in new ways, and to think far beyond traditional boundaries [27].

In the past 50 years, the construction industry has failed to innovate as quickly as other sectors, resulting in stagnating productivity and negative effects on the economy, society and the environment [28]. An ongoing industry-wide shortage of qualified workers is among the key reasons. This shortage has undermined project management and execution, adversely affecting cost, timelines and quality. It also has impeded the adoption of new digital technologies, such as building information modelling (BIM) [29], automated equipment and cloud-based collaboration tools, which could improve productivity [30].

To counter the current talent and skills gap, construction companies must strategically plan talent supply and demand, improve in-house learning and development programmes, and adopt new technologies that will advance productivity and job satisfaction. Companies must also update their work culture to appeal to younger workers and become more diverse, including increasing the percentage of women in the industry. Industry organizations should run image campaigns to promote construction jobs, target prospective new pools of talent, such as employees with suitable skills from other industries like gaming, establish common bodies of knowledge, make career paths more transparent, and collaborate on training with academia and vocational training providers. Government must use its role as a regulator and major owner of public works projects to develop regulations and sponsor initiatives that spur innovation and thereby increase the attractiveness of the industry. It must also harmonize building standards to make projects less complex and less labour intensive, update public-sponsored apprenticeships and academic programmes to include trainings on new skills, and boost support for job services [51] (Figure 2).

The 4lR is transforming the world of work. Technology is advancing faster than humans, disrupting both jobs and the skills needed to compete [53]. Research by McKinsey [34] suggests that globally about half of the jobs performed by humans today will be disrupted by automation, and a survey of business leaders by the World Economic Forum [35] suggests that 42 % of the core job skills required today are set to change substantially by 2022. The OECD estimates that 14 % of existing jobs could disappear as a result of automation in the next 15-20 years, and another 32 % are likely to change radically as individual tasks are automated [36]. With the Fourth Industrial Revolution [37] advancing, employers are demanding a greater mix of skills.

#### 5 Refocussing on future skills

A recent Pew Research Centre [38] survey of 1 408 technology and education professionals suggested that the most valuable skills in the future will be those that machines can't yet easily replicate, like creativity, critical thinking, emotional intelligence, adaptability and collaboration. In short, people need to learn how to learn, because the only hedge against a fast-changing world is the ability to think, adapt and collaborate well.

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According to analysis [39] from the world's largest professional-networking site LinkedIn, 2019's employers are looking for a combination of both hard and even more importantly soft skills, with creativity topping the list of desired attributes. According to LinkedIn GEO Jeff Weiner, the biggest skills gap he sees is soft skills. After creativity, the top soft skills were persuasion, collaboration, adaptability and time management. What most employers want, Weiner says, are written communication, oral communication, teambuilding, and leadership skills.

According to a recent World Economic Forum report [40], the Top 10 Skills of 2020 are all soft skills - with people and cognitive skills gaining precedence over others. A reported [41] 57% of leaders, including Sheryl Sandberg, Chief Operating Officer of Facebook, and Eric Schmidt, Executive Chairman of Google, agree that soft skills are more important than hard skills in job candidates. As technologies like automation and algorithms create new high-quality jobs and wipe out others, demand for such competencies is only likely to increase. The findings chime with the World Economic Forum's Future of Jobs report [42], which concluded that "human" skills like originality, initiative and critical thinking are likely to increase in value as technology and automation advances. The Forum looked at how the desirability of those attributes is likely to evolve over time, with active learning, creativity and social influence climbing up the list. "Strengthening a soft skill is one of the best investments you can make in your career, as they never go out of style," according to LinkedIn Learning Editor, Paul Petrone. "Plus, the rise of Al is only making soft skills increasingly important, as they are precisely the type of skills robots can't automate." The hard skills in demand also reflect the increasingly digital world, with cloud computing and AI coming out on top, with engineers in demand as more and more services and data migrate to the cloud, followed by analytical reasoning, since companies need to make decisions based on the myriad of data that's now accessible to them. People management came fourth, followed by user experience design - the process of making all these new technologies accessible and easy for humans to interact with.

Enlisting and managing talent has long been a challenge for the construction sector. As Brendan Bechtel, chairman and CEO of Bechtel Group, says: "Ours is a people business that depends on fielding the most capable project teams in the world." It's a challenge that's only going to be more pressing in the years ahead – and not solely in construction. A recent World Economic Forum report [43] warns how troublesome coming employment trends might prove: the continuing volatility of workforce demand and composition; the scarcity of skilled labour, driven by demographic shifts; and the demand for new and broader skill sets at all levels, driven by surging technology.

In a recent construction-industry survey conducted for the World Economic Forum, with more than 100 respondents, 77% of respondents agreed that the industry is not doing enough to attract and retain talent, and not one of the respondents fully agreed that the industry is investing enough in recruitment. To keep up, attracting new talent and improving the skills of the existing workforce were deemed priorities by 74% of industry CEOs at the 2018 World Economic Forum in Davos. Improving integration and collaboration along the value chain (65%) and adopting advanced technologies at scale (61%) were other key actions they considered.

#### 6 Adopting novel approaches in engineering education

Today, thought leaders in engineering education agree collectively that the progress of students' higher-order cognitive and intellectual aptitudes is one of the most vital educational tasks of engineering programs. These capabilities reinforce engineering students' perceptions of the world and the subsequent decisions they make. Specifically, critical thinking [44] is central to both personal development and societal needs. The capacity of engineering students to master good reasoning to problem solutions can be fostered by a didactic process aimed directly at developing students' critical thinking skills [45].

The latest World Economic Forum's Future of Jobs Report [46] states that half of all surveyed companies expect that their workforce will be reduced due to automation by 2022. The report revealed that at least 54 percent of employees will need to reskill or upskill to meet future demands. Shifting from being transmitters of knowledge to becoming environments for students to develop the skills and qualities needed to thrive in the future and keep pace in a rapidly changing world. For the Forum, there's also a "growing skills instability" where technology changes the profiles of many current jobs and different competencies are required. According to a recent study on "the global state of the art in engineering education" conducted by the Massachusetts Institute of Technology's (MIT) New Engineering Education Transformation (NEET) initiative, a range of key barriers continue to constrain positive change in engineering education worldwide including but not limited to:

- Misalignment of government and higher education goals,
- Failure to deliver student-centred active learning [47] to large student cohorts,
- Siloed monodisciplinary structure of many engineering schools, and
- Faculty appointment and promotion systems that are not perceived as rewarding teaching achievements [48].

However, some positive developments in changing the direction of the engineering education sector can be observed. In this context, the NEET study identified a set of current and emerging education institutions that demonstrate good educational practices including

- user-centred design,
- technology-driven entrepreneurship,
- active project-based learning, and
- a focus on rigor in the engineering fundamentals.

A group of current [49] and emerging [50] institutions in engineering education introduced a new generation of engineering programmes, many of which were developed from a blank slate or the product of systemic educational reform, and which were often shaped by competitive pressure as well as specific regional needs and constraints. Distinctive educational features of these leading programmes include work-based learning, multidisciplinary programmes and a dual emphasis on engineering design and student self-reflection. The study suggests that the novel programs have benefitted from strong and visionary academic leadership, a faculty culture of educational innovation and new tools that support educational exploration and student assessment. As

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a key takeaway of the NEET study, most successful engineering programmes move towards socially relevant and outward-facing engineering curricula. Such curricula emphasize student choice, multidisciplinary learning and societal impact, coupled with a breadth of student experience outside the classroom, outside traditional engineering disciplines and across the world. Novel approaches of engineering education deliver distinctive, student centred curricular experiences within an integrated and unified educational approach. Progressive curricula, for instance of Olin College of Engineering [51] or Iron Range Engineering [52], had been designed from scratch and fol-



Fig. 3. A metanalysis [56] of 225 studies shows that active learning leads to increases in examination performance, e.g. changes in failure rate. (A) Data plotted as percent change in failure rate in the same course, under active learning versus lecturing. The mean change (12 %) is indicated by the dashed vertical line. (B) Kernel density plots of failure rates under active learning and under lecturing. The mean failure rates under each classroom type (21.8 % and 33.8 %) are shown by dashed vertical lines.

lowed an integral reform approach. Hands-on experiences such as work-based learning and societally relevant design projects are embedded into the programmes in a way that provides a solid platform for student self-reflection and a pathway for students to both contextualize and apply the knowledge and skills they have gained elsewhere in the curriculum. Clearly, a new generation of leaders in engineering education is currently emerging delivering integrated student-centred curricula at scale that include multidisciplinary design projects, which contextualize and integrate learning across courses and years of study. Students are being put at the centre and use the resources to facilitate team projects and authentic experiences, subsequently the taught curriculum is put online. As a result, almost all technical engineering content - including both knowledge and skills - is delivered online and accessed independently by students, as and when they need it. This new approach is described as "completely rethinking what engineering education ought to look like" with the potential to be "very influential, if they can pull it off." [55]

In summary, bold new methodologies that most effectively connect science and technology to real-life situations using active learning pedagogies need to be emphasized more in engineering classrooms. Discussions have revolved around project-based learning, case-based learning, discovery learning, and just-in-time teaching with three instructional approaches of active learning, cooperative learning, and problem-based learning [54]. The benefits of using these progressive approaches are improved retention of knowledge, better reasoning and analytical skills, development of higher-order skills, greater ability to identify relevant issues and recognize multiple perspectives, higher motivation and awareness of non-technical issues. Many of these outcomes are part of the expected altributes of civil engineers outlined by professional bodies [55].

Learner-centred pedagogies, such as the case method [57] or Socratic inquiry [58], make material more relevant and increases motivation for students [59]. The traditional method of instruction, lecture based, does not appeal to today's scholar and does not provide adequate training as needed for professional development and readiness. A metanalysis of 225 studies shows that active learning clearly leads to increases in examination performance (Figure 3). The students who encounter material delivered via the case method are more likely to grow and grasp the conceptual understanding of a topic than those who sit through a traditional lecture.

The case method promotes authentic situations and embedded scenarios that the students learn in the confines of the institution further bridging the gap between theory and application. The preparation of the construction engineering student is achieved by student centred active learning by focusing on the case study and apprenticeship pedagogical methods. This will allow us to link technical content with applied knowledge and experiences [60]. Business and engineering case studies have been found to increase students' critical thinking and problem-solving skills, higherorder thinking skills, conceptual change, and their motivation to learn. Results suggest that participants felt the use of case studies was engaging and added a lot of realism to the class making the content more relevant to students. Casebased instruction can be beneficial for students in terms of actively engaging them and allowing them to see the application and/or relevance of engineering to the real world [61]. At St. John's [62], for instance, you will not find 100-person lectures, teaching assistants or multiple-choice tests. Instead, classes are led by tutors who guide students through a Socratic inquiry. Despite its reputation as a merciless exercise in student humiliation, the Socratic method is an interactive form of intellectual sandpapering that smooths out hypotheses and eliminates weak ideas through group discourse. Tutors lead St. John's discussions but rarely dominate; they are more like conversation facilitators, believing that everyone in class is a teacher, everyone a learner [63]. The Socratic inquiry prepares engineering students to become excellent communicators better navigating an increasingly complex construction multistakeholder ecosystem.

#### 7 Shaping the future of the engineering profession

The construction industry is at an inflection point, analogous to the move from landline telephony to cellular technology. 4IR technologies are disrupting the industry, providing new opportunities to address the challenges of poor profitability and productivity, project performance, skilled labour shortages, and sustainability concerns. The technological transformation of the construction industry is not a question of if or when – the changes are happening now [64]. Today, construction is an ever-evolving industry with numerous trends impacting the methods with which buildings are built and strategies upon which construction companies are managed. Therefore, construction professionals are increasingly charged with understanding these industry trends and converting emerging challenges into capitalized opportunities.

This in turn requires also a paradigm shift in engineering education. For construction educators to properly prepare students with the associated competencies for the advanced work of construction of the future, they must forecast the future and develop curriculum aligned with the projected proficiency requirements. Construction education programs have a growing responsibility of forecasting the necessary competencies for successful future construction professionals and refining academic curriculums to best prepare students for the construction work of the future [65].

The global engineering community is starting to rethink extensively about how to best prepare the engineers of tomorrow. To future proof the profession, civil engineers must be prepared with a broader and deeper vision [66] that embraces the challenges and complexities of the 4IR. As a community, we urgently need to develop a blueprint for shaping the future of the civil engineering profession taking a holistic systems' view. This vision needs to influence how we educate the next generation of engineers as well as how we build, maintain and increase an interactive body of knowledge and methodologies in light of the 4IR with artificial intelligence as a mentor and partner in knowledge generation and dissemination. The role of teachers soon may be passed to virtual tutors. The role of gaming environments and augmented reality in educational activities is growing. According to forecasts [67], games and teamwork will become the dominant forms of education and social life by 2035. Another direction of education development is strengthening of its project nature, blurring the distinction between traditional technical and humanitarian education. This requires the creation of new interdisciplinary courses, the revision of the classical approaches to engineering and humanitarian education [68]. Rethinking the civil engincering profession will in turn shape the service to society and consequently can enhance the welfare of humanity.

By setting out a bold vision and creating a culture that is undaunted by tradition, Elon Musk and other successful innovators manage to attract the best talent from very different fields and to defy standard industry practice. In contrast, many or most construction companies are characterized by a conservative, "fear of failure" corporate culture and hampered by organizational inertia. Culture is a talent magnet, and construction companies need to implement a corporate culture that challenges the status quo and embraces innovation wholeheartedly. Thus, incremental culture change is not an option any more in the construction industry. The myriad potential changes in the construction industry lead to high ambiguity and make it impossible to predict what lics ahead. By redefining the ultimate frontier, leapfrogging innovations in construction will finally help address major societal challenges, from mass urbanization to climate change. The widespread adoption of game-changing innovations that consider a variety of possible futures is going to make a serious impact, socially, economically and environmentally.

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