



**Course number: SG 16568**  
**Conflict Management in**  
**International Teams**  
**Study Level: Bachelor /**  
**Undergraduate**

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**Language of Instruction: English**  
**ECTS Credits: 3**

This semester course is offered online in the spring semester in cooperation with a Chinese partner university. In the fall semester it takes place in presence at the HTWG Konstanz. The course is held in English.

Course participants develop their individual conflict management competency in international contexts through a mixture of theoretical input and practical learning experiences. Class participants will be interculturally mixed: German, Chinese and other international incoming students at the HTWG Konstanz as well as from partner universities in China.

Students will develop awareness about misperceptions and reasons for conflicts in intercultural communication, gain basic knowledge about models of intercultural communication and conflict management, enhance communication skills in international (German/Chinese) contexts through first-hand experiences in international team work.

Methods include input about theories and models of intercultural communication and psychology of communication, group work in international teams, intercultural exercises and case studies, supervised self-reflection and individual intercultural coaching by the teachers.